



Plans and Procedures

The crisis management process enables Omgeo's leaders to effectively and efficiently assess the impact of the disruption, organize communication and decision-making and coordinate the company's response effort. The scope and complexity of this process will depend upon the impact of the disruption. It may be expedited quickly at the local or regional level or it may require all levels of management for a more complex response effort.

Within the framework of this company-wide crisis management structure, specific plans will be executed upon to resume services to Omgeo's clients. Either business continuity or technical continuity plans may be executed based upon the nature and location of the disruption.